

CROSSINGS

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UPDATES

- Winners of the prestigious awards will be announced at the 27th Annual Gala Night to be held on Friday 15th September 2017 at Waterview in Bicentennial Park
- Southern Cross Technology secured Phase II of the City Tattersalls Club refurbishment with the deployment of a state-of-the-art 64 camera IP CCTV system. This will see further enhancement of the fully integrated security program for our major technology client
- Southern Cross Technology has commenced a major upgrade to the Sydney Wildlife Park CCTV system. This will see the installation of a system that will enhance the safety of staff, visitors and animals
- Southern Cross Training (Int) exhibited at the National Australian Human Resource

Institute Conference. This conference provided the opportunity to meet with key stakeholders such as:

- ASQA (Government Regulator)
- ACPET (Australian Council Private Education)
- Southern Cross Group finalises strategic planning
- Armed Security Contract awarded in NSW
- Southern Cross Technology signs Memorandum of Understanding with The Institute for Drone Technology
- CEO announces management structural changes including an Executive Committee (Excom) and Senior Leadership Team (SLT)
- Southern Cross Advisory Board meets for the quarterly Advisory Board Meeting



UPDATES

- Southern Cross Technology enters the CCTV and Alarm market with innovative and exciting technology solutions
- Commenced LinkedIn Advertising for Training Courses and Offers
- Marketing Resources Packs sent to support all BDMs in Australia
- E-Flyer released promoting online training courses
- Team building exercise for Team India.
- Banners created for Corporate Trade Show to market Southern Cross Training
- Provided security assets to the following events for the month:
 - * SMPTE (Society of Motion Picture and Television Engineers) at International Convention Centre (ICC)
 - * Oz Harvest - Eat, Think, Save at Martin Place
- NSW State Operations and Safety Supervisor (SOSS) portfolio updated
- Professional and appropriate responses to major security incidents at two NSW sites
- Southern Cross Group's Business Development Team prepare two presentations to prospective clients
- The Business Development commence live testing on upgraded Client Resource Management System from Microsoft Dynamics
- Health check-up for India staff
- The Southern Cross Traffic Division is forging ahead and continues to show great potential for expansion
- The Facility Division embraces the Vicinity Trello and Value Accelerator (VX) programs

This platform will allow a more fluid and dynamic communication pathway between Southern Cross Group and one of our key clients
- Facility Division delivers its first draft of the Delivery Program and Operational Plan (DPOP) 2017-2019. This plan will outline the strategic direction of the Facility Division
- The WHS Manager was transferred from Facility, to new People and Culture Division. The relocation will better serve the full spectrum of business operations and will embrace both operational and non-operational elements of the business
- August saw another stellar safety month with lost time injuries continuing to remain well below the National Standard
- Southern Cross Group commenced a new contract with Prosegure. The award of this contract demonstrates our strength in delivery of armed services
- This month also saw the appointment of a new department head with Archie Petsas joining SCG as Head of People & Culture
- August also saw the formal reporting of full financials through AX. With the project in the final stages of implementation, SCG is already seeing the benefit of higher levels of transparency
- Southern Cross Group was honoured to be shortlisted as finalist in the following two awards from the Western Sydney Awards for Business Excellence (WSABE)
 - Employer of Choice
 - Business Leader



Southern Cross Group National Training & Development Manager, Michael Robinson was at lunch with the Premier Of NSW Gladys Berejiklian. The discussion was around the Federal & State funding being put into NSW, South West and West regions for Education, Medical Research and facilities, plus infrastructure for the new Sydney International airport at Badgerys Creek.

Recognising the great work and effort by the Westfield Burwood team, CEO Sam Johnson alongside Harry Hussain (State Security Operations & Safety Supervisor), appreciated them over a barbeque.



It is with great pride we announce that Southern Cross Group is nominated for WSABE 2017 Business Leader and Employer of Choice categories following on from our victory at the 2015 WSABE Business Excellence Awards. Here is a picture from the Finalists Award Ceremony which took place on Friday 18th August 2017 at NSW Business Chamber 100 George Street Parramatta.



Sydney's Indian Consulate General, His Excellency B. Vanlalvawna, helped usher in the Indian Independence Day celebration with a host of colourful performers. Southern Cross Group CEO Sam Johnson was a part of the event this year, witnessing the cultural heritage and traditions of India.

CEO Sam Johnson and State Operations Supervisor (NSW) Harry Hussain made time to engage with the Westfield Parramatta employees in a very casual moment by setting up a small barbeque for the team to celebrate their excellent and dedicated work. Congratulations team! Take a moment to check out the photos from the day.



Recently Southern Cross Group Marketing Assistant Kevin continued our organisation's commitment to social responsibility and community awareness by attending and supporting an event held by Our Big Kitchen. Whilst pitching in to get his hands dirty, Kevin rubbed shoulders with everyone from Tradies to CEO's, and even the incumbent Governor General David Hurley, all showing solidarity to make just a little difference to the society where it's needed most.

Hats off to Kevin and Our Big Kitchen!



In recognition of his 5 years of dedicated and wonderful service with Southern Cross Group, Syed Rizvi was awarded a Certificate of Service. We take this cheerful moment to congratulate you for all your tremendous support and co-operation towards the development of the Company. Keep Going! A great round of applause from Southern Cross Group.



Losing a Souvenir is one of the hardest things and this happened to Ms Jemma who forgot her ring in a restroom at Westfield Whitford City. Southern Cross Group's Security Team understood the importance of the ring and took necessary steps to find the ring. Yes, they did find the ring and returned it to Jemma and she came with flowers and chocolates to greet the security staffs who took measures to find the ring. Here are the pics of Jemma and the security staffs.

When Moon Yu attempted to withdraw some cash from a Westpac ATM at the Westfield Carousel Shopping Centre, the ATM froze before the cash could be dispensed, leaving her with a debit in her account, but no cash in hand. We've all been there and felt that pang of anxiety, fortunately Moon Yu could turn to Southern Cross Group.

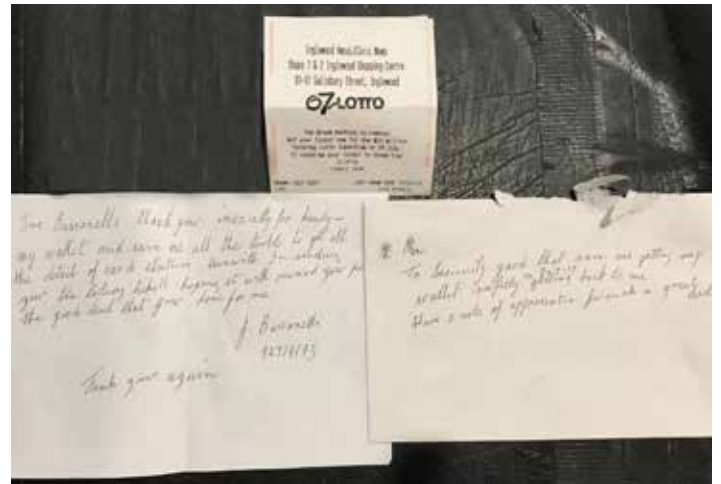
Unable to contact the bank, Moon Yu turned to Southern Cross Group' guard Ahmed to assist in communicating with Westpac Staff. Ahmed patiently assisted and with his help, the bank assured Moon Yu that the money would be back in her account by midnight. Another example of Southern Cross Group' guards being here to help. Congratulations to Ahmed for his excellent work and patience in going the extra mile.



APPRECIATIONS



Congratulating Michael Trajanovski for his Five years of Service at Southern Cross Group.



Losing your wallet is a nightmare, be it anybody. Someone returning it to you, what a sigh of relief that must be.

Joe Bassanelli, who happened to lose his wallet at the Galleria Shopping Center Morley, rewarded the Southern Cross Group security guard with a lottery ticket after returning his lost wallet to him, saving the day.

This is yet another fine example of Southern Cross Group's mission: Loyalty, Honesty, Courage, Respect and Integrity.



On July 6th 2017, a female centre patron noticed Southern Cross Group' guard Satinder displaying a great deal of diligence as he vigilantly (and handsomely) patrolled his designated zone at Westfield Carousel. Impulsively she purchased a box of chocolates, followed him into Priceline and stopped to congratulate him on doing such a great job then handed him the chocolates.

She also quoted "I think Satinder was as surprised as we were!" It's great to see a customer acknowledge the fine work our frontline personnel perform everyday on the floor.

Well done Satinder and keep up the good work!

60Seconds with **KIM LUCK**

1. What three traits define you?

Honesty/Assertiveness and Friendly

2. What is your personal philosophy?

- Be kind
- Try your hardest, be resilient
- Don't take things personally and enjoy yourself along the way!!

3. What's one thing you couldn't live without?

Pepsi Max

4. What is the one thing you cannot resist?

Chocolate

5. Where is the best place you've traveled to and why?

The Caribbean, it is so beautiful, great shopping and not a lot of people go there.

6. What does true leadership mean to you?

Being an example to all. Showing honesty and integrity, making the hard decisions, and always valuing your "people."

7. How do you define success?

- Satisfaction
- Growth
- Happiness
- Positivity

8. Tell us something that might surprise us about you.

I'm very bossy!!!



KIM LUCK
RTO Coordinator

9. What makes you laugh?

Children falling over!!! Funniest Home Videos!!!

10. If you could meet anyone, living or dead, who would you meet?

Princess Diana

11. What chore do you absolutely hate doing?

Ironing

12. What's the best gift you've ever received?

My Daughter!!!

13. If you could learn to do anything, what would it be?

Not to be scared on rides.

14. What's your favorite new vocabulary word?

Terse!!!

15. Favorite thing about working at SCG?

The People